



PROPOSAL FOR FUNDING WOMEN ENTREPRENEURS FINANCE INITIATIVE (WE-FI) "WOMEN OF THE STEPPE"



A WOMEN IN BUSINESS PROGRAMME

IMPLEMENTED BY

THE EUROPEAN BANK FOR RECONSTRUCTION AND DEVELOPMENT (EBRD)

Date of submission: revised February 14, 2019

TABLE OF CONTENTS

I.	BASIC INFORMATION	3
II.	STRATEGIC CONTEXT AND RATIONALE BASIC INFORMATION	6
Α	. Country/Regional/Global Context	6
B	. Sectoral and Institutional Context	7
С	. Rationale for Use of We-Fi Grant and Alignment with Funding Principles	8
III.	PROGRAMME DESCRIPTION	9
A	Programme Objectives	9
B	Programme Components	10
С	Programme Beneficiaries	13
D	. Theory of Change and Results Chain	14
E	. Innovation and Lessons Learned	17
IV.	PROGRAMME IMPLEMENTATION	17
Α	. Institutional and Implementation Arrangements	17
B	. Role of the IP and the Role of Partners	19
С	. Monitoring and Evaluation Plan and Timeline	21
D	. Sustainability	22
v.	KEY RISKS IDENTIFIED AND MITIGATION MEASURES	22
Α	. Risks Identified	22
B	Proposed Action Plan	22
VI.	RESULTS FRAMEWORK	23
VII.	ANNEXES	
Α	nnex 1: Implementing Partner Track Record	26
Α	nnex 2: Cost and Financing Plan	27
Α	nnex 3: We-Fi Programme Risk Template	28

BASIC INFORMATION

1. Programme Name

"Women of the Steppe" - EBRD Women in Business Programme in Central Asia

2. Implementing Partner Name and Contact Person:

European Bank for Reconstruction and Development (EBRD) One Exchange Square, London, EC2A 2JN Contact Person: Alexia Latortue, Managing Director, Corporate Strategy Email: <u>latortua@ebrd.com</u> Telephone: +44 20 7338 7207

T.

3. Type of Programme:

Private Public $\sqrt{\text{Both}}$

4. Geographic focus:

100% of We-Fi funding will be allocated to activities in the following International Development Association (IDA)-eligible countries in Central Asia (Kyrgyz Republic, Mongolia, Tajikistan and Uzbekistan)

5. Implementation Period Start Date:

Start date: July 2019 End Date: June 2029

* The Programme would continue for another three years after the completion of activities so that all partner financial institutions ("partner banks" or "local banks" is taken to include also microfinance institutions and non-bank financial institutions, such as leasing and factoring companies and insurance institutions) contracted during the Programme implementation period would continue to have access to the first loss risk cover.

6. Total We-Fi Grant Amount Requested:

	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Total
Total requested from We-Fi (by country, if applicable) {USD mn}	6.7	6.5	6.4	2.3	0.7	0.3	22.9
Kyrgyz Republic (KGZ) Mongolia (MNG) Tajikistan (TJK) Uzbekistan (UZB)	2.1 1.9 0.5 2.2	2.0 1.7 0.6 2.2	3.2 1.4 0.6 1.2	0.7 0.6 0.4 0.6	0.2 0.2 0.1 0.2	0.1 0.1 0.0 0.1	8.3 5.9 2.2 6.5

100 % of the We-Fi grant will be allocated to IDA-eligible countries¹

PROGRAM FINANCING DATA

Total Cost of Programme: **US\$ 139.9 million** of which, Total Financing Requested from We-Fi: **US\$ 22.9 million**

Financing Source Table:

Financing Source (s)	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	TOTAL	
We-Fi	6.7	6.5	6.4	2.3	0.7	0.3	0.0	22.9 (A)	
IP Contribution	9.9	9.3	6.0	35.0	19.8			80.0 (B)	
Other Public Sector	-								
• Bilateral funds	1.0	1.0	-	-	-	-	-	2.0	
Other sources	-	-		-	-	-	-	0.0	
Private sector financing	6.1	8.0	6.2	7.2	3.5	3.0	1.0	35.0 (D)	
TOTAL	23.7	24.8	18.6	44.5	24.0	3.3	1.0	139.9 (E)	

100% of (E) will be allocated to IDA-eligible countries

Resource Mobilization/Leverage Table:

	We-Fi grant requested (A)	IP Contribution (B)	Other public sector contributions (C)	Private sector financing (D)	Additional leverage achieved (F)	Total leverage (G)	
Amount (in US\$)	22.9	80.0	2.0	35.0		117.0	
Ratio		3.5	0.1	1.5	-	5.1	

100% of (G) expected to be allocated to IDA-eligible countries

TEAM COMPOSITION

IP Staff (EBRD):

A cross-cutting team drawing from three EBRD departments relevant to the goals of We-Fi and the Women of the Steppe Programme.

- Elena Ruiz Abril, Associate Director, Gender and Economic Inclusion Team
- Ainura Guppy, Associate Director, Financial Institutions Business Group
- Nodira Mansurova, Associate Director, SME Finance & Development Group

Non-IP Staff:

• Programme Manager (to be contracted)

EXECUTIVE SUMMARY

The EBRD We-Fi 'Women of the Steppe' Programme will provide approximately US\$ 114 million of investment as well as advisory and policy support to **reach over 7,000 women-led SMEs across the Kyrgyz Republic, Mongolia, Tajikistan and Uzbekistan**, all facing significant gender-related constraints in access to finance and know-how as well as policy gaps limiting the enabling environment. The Programme takes a holistic approach to **tackle demand-side, supply-side, and enabling environment constraints**, thereby sparking systemic change at the market and firm-level, building on the EBRD's direct exposure to and experience with serving women entrepreneurs in the region.

The Programme would be implemented through six components:

- i. **Dedicated financing for women-led SMEs** to directly address the gender finance gap. US\$ 114 million will be made available to finance about 4,200 women entrepreneurs.
- ii. **Risk Mitigation instruments** to encourage and to some extent de-risk the financing of local banks and/or EBRD to women-led SMEs.
- iii. **Technical assistance to local banks** to improve their offer to women entrepreneurs and build capacity to understand the needs of women-led SMEs. Sixteen financial institutions are expected to join the Programme.
- iv. Access to know-how for women-led SMEs through tailored advisory services, training, mentoring and coaching to SMEs to improve their skills, performance, access to markets and competitiveness, improve financial literacy and develop core entrepreneurial skills. Over 700 women will benefit from these services.
- v. Network-building activities to strengthen the impact of women entrepreneurs in their communities will be organized in partnerships with local stakeholders, providing a space where they can share relevant experience and strengthen the voice of women in the wider business community. Over 2,100 women entrepreneurs will be reached through advocacy/outreach activities (digital learning continent, seminars and networking events)
- vi. **Policy reform and advocacy activities** will contribute to creating a supportive ecosystem for women entrepreneurship, including through regulatory and legal reforms. Enhanced advocacy, awareness raising and capacity-building of critical state and non-state actors on gender-supportive policy will serve as vital complement to achieve sustainability for the Programme's objectives. It is anticipated that 105 piece of legislation will be screened using gender-responsive regulatory impact tool and that 14 reforms to laws/regulations will remove constraints and support women entrepreneurs.

The Programme - **100% dedicated to serving women in IDA-eligible countries** - will leverage **5.1x the We-Fi grant**, thereby effectively crowding-in the private sector. It will provide finance to women-led businesses, particularly those underserved women based outside of main urban centres and in rural areas as well as women who are first-time borrowers or new clients to the local bank. The Programme will achieve **impact at three levels**: i) increasing access to finance and building the skills and know-how of **women entrepreneurs** to develop their businesses, increasing competitiveness and putting these women-led businesses on to a sound path to growth; ii) creating **shifts in the financial sector** by demonstrating to banks, microfinance institutions and leasing companies that lending to this segment is commercially viable and overall assisting them to better serve the needs of women as clients; and iii) **removing structural barriers** that women entrepreneurs find to grow and operate their businesses and **empowering women and women-led enterprises** so that they become a more widespread feature of business culture, thereby providing **role models** for women.

As such, EBRD would deliver on We-Fi objectives to **address both financial and non-financial constraints** of underserved women-led SMEs operating in challenging environments and promoting sustainable lending to the segment. The Programme will also **leverage strategic partnerships** between EBRD and a network of partners (including UN Women, UNDP, Asia Foundation,) who have a clear mandate and strong track record in promoting gender equality and women's economic empowerment in the region.

II. STRATEGIC CONTEXT AND RATIONALE BASIC INFORMATION

A. Country/Regional/Global Context

The European Bank for Reconstruction and Development ("EBRD") is one of the leading development finance institutions promoting women's entrepreneurship and financial sector reform in the countries where it invests.² In partnership with We-Fi, the EBRD proposes an innovative model combining policy reform with private sector led-financial and non-financial support to women entrepreneurs³ to deliver systemic change toward women's economic empowerment in four Central Asian countries - Kyrgyz Republic, Mongolia, Tajikistan and Uzbekistan (the "target countries").

The legacy of Soviet influence in Central Asia means that there is legal equality for women and men in the target countries. However, initial country assessments recently commissioned by the EBRD in all four countries, show that in practice, significant gender gaps in several spheres of life remain. Women's role in economic, political and social life is constrained, especially as a result of socio-cultural norms and traditional practices which limit women's access to resources such as land, finance, information, and networks that are all vital for their effective participation in the economy as entrepreneurs. Women entrepreneurs also report a lack of the role models needed to shift attitudes and allow for aspirations to flourish. Gender-based violence levels are also high, with a large proportion of women



reporting sexual violence from a partner during their lifetime⁴ and bride-kidnapping and early marriages also present in some countries.⁵

Poverty levels across all four countries remain significant especially in rural areas, and there are high levels of seasonal labour migration to neighbouring countries.⁶ For example, Tajikistan's GDP per capita in 2018 is the 17th lowest worldwide. **Poverty affects more women than men** – the difference between women and men income per capita is on 42% on average (see Table 1). **Labour force participation** rates of women are significantly lower than those of men, and in Uzbekistan and the Kyrgyz Republic are actually falling.⁷ **Financial inclusion of women** is also low, in particular in Uzbekistan (see *Table 1* below).

Table 1.

	Kyrgyz Republic	Mongolia	Tajikistan	Uzbekistan
GDP per capita PPP (US\$)	3726	12,918	3,195	6,865
Difference in GNI/capita, 2011 PPP, between female and male (%)	-51	-28	-49	-43
GNI/capita, 2011 PPP, female (US\$)	2,159	8,482	2,233	4,687
GNI/capita, 2011 PPP, male (US\$)	4,369	11,759	4,392	8,264
Labor force participation rate, female (%)	48	53	45	53
% of women having formally borrowed from a financial institution	9	29	13	1
% of women having borrowed to start, operate or expand a farm or business	9	13	10	1

Sources: Global Findex 2017 data, IMF World Economic Outlook 2018, World Bank Database 2018

Central Asia as a region has a much lower level of **women's entrepreneurship** than East Asia or Latin America⁸-- at 29.2% in Uzbekistan, 32.7% in Tajikistan, 38.9% in Mongolia and 49.4% in the Kyrgyz Republic. Moreover, women find it particularly difficult to break out of informal industries and home-based work in health, education, textiles and retail sectors. They are thus often stuck in the low productivity areas of the economy.

Ziyadat⁹ is a 29-year-old suburban resident of Osh in the south-western part of the **Kyrgyz Republic**. In her suburb there are many single mothers and wives who do not work but are still responsible for supporting their families. For Ziyadat, responsibility for her elderly parents and her brother, disabled following a work accident, had meant waking up at 5am and working until very late selling meat in the local market. However, Ziyadat then realised that she could make a better living by selling dumplings instead of meat. Starting with her own investment of only 1,000 soms (US\$ 14), she has gradually increased production levels and developed specialist packaging to sell to shops in central Osh. Ziyadat now employs three women from her neighbourhood and her brother is also active in her business by helping to organise logistics. Now, in order to grow her business, Ziyadat would need finance but also know-how. Her dream is to be able to provide opportunities to others in her community.

B. Sectoral and Institutional Context

Access to finance is limited for SMEs in general in Central Asia. The financial sector is underdeveloped with regards to SME lending more generally, and there is no recognition or understanding of women entrepreneurs as a client segment with distinct needs and potential. These constraints are particularly evident in Uzbekistan where, although the financial sector is fairly large, much of the lending is through state banks, with high collateral requirements and lengthy administrative processes. In Tajikistan, an on-going financial crisis has severely constrained access to credit. Despite legal reform during the post-1990s period, access to land remains significantly more limited for women in the four countries. As a result, women find it harder to mobilise assets to access to the highly collateralized banking system in the region. Mongolia in particular has one of the highest rates of collateral-based lending in the world and value of collateral to loan (almost 200%). In Tajikistan, 56% of women entrepreneurs compared to 44% of men identified the lack of property to raise finance as a significant problem.¹⁰

The geographic context in the region also presents specific challenges for banks given a relatively high urbanisation rate but with a dispersed rural population. In rural areas, access to banking services is constrained by limited opening hours, limited availability of public transport and psychological hurdles. The financial sector is well behind international good practice in terms of effectively serving the SME sector, and women entrepreneurs in particular. Microfinance institutions have limited outreach and given their small average loan size serve only the micro end of the SME segment, leaving the small and medium enterprises and the high growth potential enterprises largely underserved.¹¹ The cost of bank finance is very high across all four countries, and is particularly acute in Mongolia, driven by deposit shortfalls and inefficiencies in the commercial banking sector. Overall lack of trust in the financial sector remains a problem in the region, reflecting the legacy of financial and economic turmoil following the breakup of the former Soviet Union.

In all four countries, in an already difficult environment, women entrepreneurs and their businesses face additional constraints to their ability to operate and grow compared to other businesses. The financing gap in particular is a major obstacle in enabling the transition from micro businesses to small and medium-sized firms. Women are often reluctant to apply for finance. For example, in Uzbekistan only 1% of women report having asked for a loan in the last year.¹²

Low financial literacy, suspicion and confusion about the financial sector and limited access to entrepreneurial training, combined with a lack of awareness of the value of external advice, all further stymie the growth potential of women entrepreneurs. For example, women entrepreneurs in Mongolia tend to be self-taught and rely in general on advice from their spouse (23%), other family (22.4%) or friends (14.4%) rather than professional advisory services¹³. They also report feeling held back in business and dealings with authorities as well as not finding their way easily through groups of (predominantly male) decision-makers in the administration or support programs.

The demands on women's time are also a considerable constraint to their entrepreneurial activities and aspirations. Unpaid care work is carried out primarily by women, thus limiting the amount of time that they can spend on their businesses. For example in Tajikistan, 73 % of women entrepreneurs spend three or more hours per day on care responsibilities, and 39 % of women generally spend five or more hours on care responsibilities, as compared to 15 % of men.

Notwithstanding all the above challenges, there is positive momentum with regard to the political and policy environment to improve the situation of women entrepreneurs. In recent years, women's economic empowerment and women's entrepreneurship has appeared on the agenda of authorities in the region, backed in large part by donors, non-governmental organisations (NGOs), and development agencies. For instance, in 2011, Mongolia adopted the Law on Gender Equality and is currently implementing a National Programme on Gender Equality 2017-2021. Similarly, the Strategy of Actions in Five Priority Areas for the Development of Uzbekistan in 2017-21, which includes targets to improve the investment climate, also includes specific targets for achieving gender equality, while the Kyrgyz Republic has adopted a National Strategy on Achievement of Gender Equality to 2020.

The following **key constraints** to women entrepreneurship in Central Asia have emerged from the country assessments:

- **Inadequate ecosystem for women's entrepreneurship** with insufficient **networks and information:** recent trends show reversals of equality gains accrued during the Soviet period and societal and institutional support for entrepreneurship is not strong.
- **Supply-side limitations to access to finance**, driven by banks' lack of understanding of women entrepreneurs' needs and their potential as an attractive client segment as well as a misperception in the market that 'women's banking' is to be addressed mainly by microfinance institutions. This is compounded by a general banking system that is heavily reliant on collateral.
- Women entrepreneurs find it harder to mobilise collateral and are concentrated in low-productivity segments of the economy, due to land rights and limited access to finance to develop their businesses.
- Low financial literacy and business skills, accompanied with lower levels of confidence and assertiveness, as a result of the lack of social support for women entrepreneurship, hold back business growth and dealings with authorities and banks.
- Unpaid care work and lifecycle events (maternity, sickness, care) impact on women's ability to run their business and on accessing business networks.

In summary, the Kyrgyz Republic, Mongolia, Tajikistan and Uzbekistan are among the poorest and most challenging economies where the EBRD invests,¹⁴ and women entrepreneurs in these countries face significant gender-driven barriers to developing and scaling up their businesses. Substantive urban-rural differences and very remote populations in these countries further exacerbate these challenges. Women entrepreneurs today thus remain far below their potential and are unable to contribute fully to inclusive and diversified economic growth. The authorities' recent openness to reform and the private sector know-how in addressing supply side and demand side constraints, however, create a strong basis to introduce effective instruments and approaches that can unlock the vast potential of women entrepreneurs.

C. Rationale for Use of We-Fi Grant and Alignment with Funding Principles

Through the Programme, the EBRD and We-Fi partnership can push the frontiers of available financing for women in the region and accelerate the creation of well-functioning financial markets that can sustainably serve the women entrepreneur client segment. We-Fi represents a unique opportunity for the region to provide support to women entrepreneurs through a holistic approach and develop a lasting platform for both private and public sector partners to align engagement and maximise impact.

The EBRD is an extremely well-suited partner to help We-Fi achieve its goal of mobilising private sector finance to catalyse its impact. The Bank is **the largest single investor in the region**, with a total investment of US\$14 billion to date. Through its network of seven local offices in the four countries, the EBRD has a strong direct presence in the target countries which gives it a deep local market knowledge and ability to work directly with a range of clients (mostly private) in projects that foster economic development and strengthen the role of the private sector, and in particular SMEs. We-Fi funding will mobilise US\$ 114 million of financing (achieving a leverage of five times the We-Fi grant) and reach

over 7,000 women entrepreneurs across the four countries through financing and know-how support and enable the EBRD to work with an estimated 16 local banks¹⁵, having a direct impact on the local markets. To maximize impact on the underserved, focus will be partly on women who are based outside of main urban centres and in rural areas and to first time borrowers or new clients to the local bank.

Through the Programme, We-Fi will achieve its objectives to catalyse lasting change via engagement with policy-makers to create eco-system changes. **EBRD prioritises policy dialogue to unlock opportunities for the private sector as a core part of its business model. In Central Asia, EBRD enjoys close and productive relations with a wide range of strategic public and private sector stakeholders and partners. Since the mid-2000s, EBRD has been supporting Investment Councils in Tajikistan, Kyrgyz Republic and soon to be created, in Uzbekistan. Investment Councils are permanent, consultative bodies for public-private dialogue on the investment climate supported by a professional Secretariat. These councils operate as a platform where economic stakeholders can raise concerns or commission in-depth studies on areas where they have identified bottle-necks or opportunities. Government participants are typically at a very high level – prime minister level or equivalent, which ensures that the issues raised by the private sector are taken seriously and reforms are undertaken. The Investment Council platforms can be instrumental for advancing the goals of the Programme and putting into place the appropriate gender-intelligent changes of policy.**

Finally, the Programme is 100% dedicated to **serving women in IDA-eligible low-income and low-middle income countries**, which will therefore support the We-Fi strategic goal of allocating 50% of its resources to activities in IDA countries and/or fragile and conflict affected countries/territories.

III. PROGRAMME DESCRIPTION

A. Programme Objectives

The overall objective of this Programme is to contribute to women's empowerment by increasing their economic opportunities, thereby contributing to the We-Fi core objective to **break down barriers to financial access for women entrepreneurs**. The EBRD seeks to maximise impact by providing a unique mix of financing, advisory services and policy dialogue to create lasting systemic change. The Programme offers a fully integrated product to respond to the multi-dimensional nature of women-led SMEs' barriers to growth described in the previous section. EBRD has tested the proposed approach successfully in Kazakhstan since 2015. In 2017 EBRD launched a pilot program in Tajikistan which has confirmed the relevance of the model for the Central Asia countries. At its core, the EBRD Women in Business value proposition aims at creating the **conditions** for women-led SMEs to thrive, promoting a **systemic impact at the market and firm-level**. The specific objectives of the Programme are:

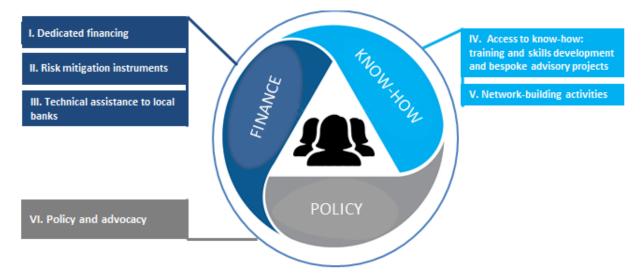
		Alignment with we-11
1. 2.	Provide access to finance for women entrepreneurs , through dedicated financing both through local banks and/or directly for women-led businesses, addressing the shortage of credit available to this segment and leveraging EBRD financing with the partner banks' own funds. Strengthen capacity of local banks to serve the needs of women entrepreneurs supported by risk mitigation instruments , so that the impact is sustainable.	Address financial constraints faced by women-led SMEs
3. 4.	Increase access to know how for women entrepreneurs, through provision of advisory services, training, mentoring and other non-financial services to build their business and managerial capacity and financial literacy Increase access to business networks and networking tools to better integrate women entrepreneurs in existing business networks.	Increased number and capacity of women-led SMEs to access markets
5. 6.	Strengthen the ecosystem through institutional strengthening to support delivery of gender- intelligent policies and regulations and encourage active dialogue between the public and private sectors to address country-specific non-financial barriers that affect women entrepreneurs. Empower women entrepreneurs through advocacy, awareness raising and role modelling , to address socio-cultural barriers, and improve public perception of women's entrepreneurship.	Address non- financial constraints faced by women-led SMEs

B. Programme Components

To reach the objectives described above and effectively address the trifecta of challenges faced by women-led SMEs - access to finance, know-how and policy, the Programme has six complementary components, as shown in Figure 1 below.

EBRD intends to deploy all components concurrently to address the range of ecosystem challenges and maximize the Programme's impact, creating the overall conditions for change at all levels of intervention.

Figure 1.



Finance

(i) Dedicated financing (We-Fi funding request: US\$ 0)

US\$ 80 million in financing to women-led SMEs, provided through two channels – by EBRD via local banks for achieving scale through on-lending to eligible women-led SMEs and by EBRD directly, supporting champion women-led SMEs in the local markets. This financing will mobilise about US\$ 34.7 million in additional financing from partner banks, for a total of US\$ 114 million in finance supporting women entrepreneurs across the four countries. The financing to banks for on-lending will be provided either in the form of credit lines or in the form of risk-sharing framework agreement (where EBRD supports local banks lending to women by sharing the risk of the loans – see next section). For larger women-led SMEs, the EBRD will lend directly to the high-potential SMEs led by women and provide tailored and hands-on capacity building/technical assistance so that the SMEs can introduce high standards in financial management, operations and reporting as well invest in innovation and growth to generate further employment potential. No funding is requested from We-Fi for these activities. Targeted support for these high-potential SMEs will create demonstration cases in local markets.

To maximize the additionality of the financing, a strong priority will be given to women who are first time borrowers or new client to the local bank as well as women based outside of main urban centres. As most small businesses sell their goods and services locally, the lending to women-led SMEs will be done as much as possible in local currencies, reducing the exposure to foreign-exchange risk.

The exact distribution of financing per country will depend on the market demand. At this stage, based on the knowledge of the countries and the size of their economies, it is anticipated that US\$ 36.9 million and US\$ 24.7 million in EBRD finance will be provided respectively in Uzbekistan and Mongolia, and US\$ 6.3 million and US\$ 12.2 million in Tajikistan and the Kyrgyz Republic, respectively.

(ii) Risk mitigation instruments (We-Fi funding request: US\$ 10.5 million)

Actual or perceived risk is a major obstacle to bank's willingness to serve the women-led SME market. The Programme will deploy risk mitigation instruments to encourage and to some extent de-risk the financing of women-led SMEs. A First Loss Risk Cover (FLRC) acts as a 'safety net' for the lender that can absorb part of the losses, should women-led SMEs not repay their loans.

US\$ 11.0 million (US\$ 10.5 million financed by We-Fi and US\$ 0.5 million engaging additionally mobilized funding) will be made available as FLRC to partner banks and on a limited basis to offset the EBRD risk on co-financing loans. The addition of a FLRC to the credit lines to local banks will incentivize the banks to lend to what they consider an untested client segment. Furthermore, the FLRC is used to encourage the banks to experiment with applying adapted credit conditions for women-led SMEs, such as more suitable collateral requirements, longer tenors, repayment breaks for maternity, etc. Research has shown that customizing products and terms to the needs of client segments enhances value for both the customer and the lending institution. The level of the risk cover is capped at both the level of EBRD financed portfolio for each local bank (10%) and for each individual loan to a woman-led SME (70%). This way, incentives are aligned for the partner banks to apply sound credit decision-making throughout and to build their knowledge of this new client segment from the viewpoint of developing a new, profitable and viable market segment. Where the EBRD will also take a direct exposure to the women-led SME (via risk sharing framework agreement or direct lending) risk mitigation instruments for the EBRD and/or the partner bank will also be applied to share risk and make these deals commercially viable, up to a cap of 30% of the total loan amount.

(iii) Technical assistance to local banks to improve the offer to women entrepreneurs (We-Fi funding request: US\$ 5.0 million)

US\$ 7.3 million (US\$ 5 million financed by We-Fi and up to US\$ 2.3 additionally mobilized funding) in technical assistance will bring expertise and international good practices to help local banks to make the product and process changes needed to better serve women entrepreneurs. This can include work to conduct market research and to design and market appropriately tailored products. Inciting banks to adapt or change systems is a challenge requiring new skills, hands-on coaching, and often cultural change. Together with its partner the Global Banking Alliance for Women (GBA), the EBRD has built specific expertise in doing just this over the last five years. EBRD has successfully helped a network of over 30 financial institutions in 18 countries to date. Activities typically include:

- A baseline assessment for the local bank, enabling it to, for the very first time, understand how it currently serves women-led SMEs within it portfolio, as well as extensive market research to identify the right market potential that the bank can serve via dedicated financial products.
- Bespoke support to the bank to build institutional capacity for adjustments to business models and delivery channels, extensive upskilling of management and frontline staff to improve gender-intelligent lending practices and investment in systems and processes to enable collection of sex-disaggregated data.
- Peer-to-peer learning via EBRD's international network of partner banks as well as through a well-established partnership with GBA. The majority of the cost of the first year of GBA membership will be covered under the Programme, if the bank decides to join.

Know-How

(iv) Access to know-how: training and skills development and bespoke advisory projects to enhance the competitiveness of women-led SMEs (We-Fi funding request: US\$ 4.5 million for components iv and v)

Taking the 'entrepreneur lifecycle approach' into account, the Programme will tailor advisory services and access to know-how activities to support women-led SMEs of different maturities, sizes and business sophistication levels. The goal of this Programme component is to foster the growth of the women-led SMEs and to help them innovate and respond to changing markets.

For instance, the Programme will offer financial literacy training to women in the micro segment and who are at the beginning of the entrepreneur lifecycle. Moving up the scale, training courses will cover a wide range of topics targeted at women with businesses of different levels of sophistication, such as digital strategy, financial management, corporate

governance, and leadership among other subjects. For the more mature SMEs, the Programme will design bespoke advisory projects. These SMEs will typically have two years of operations or more, and need access to quality external advice to move to the next level, improve on performance and thereby competitiveness. Advisory projects are conducted through the local consulting sector – and that in and of itself is part of strengthening the ecosystem for women's entrepreneurship – and can cover a wide range of areas, including strategy, marketing, organisation and management, operations, information communication technology, engineering solutions, quality management, energy efficiency, environmental management, accounting and financial reporting. Advisory projects for women entrepreneurs are provided on a partial-grants basis and will require the beneficiaries to share a portion of the project's costs (estimated at US\$ 0.75 million).

(v) Network-building activities to strengthen the impact of women entrepreneurs in their communities

Market outreach is vital to ensuring sustainable support structures for women entrepreneurs. The EBRD has a range of tools developed specifically this, including the *Women in Business Seminars*, which are held in partnerships with local stakeholders and consist of Master Classes and networking opportunities for women entrepreneurs. These classes provide a space where women feel comfortable and able to share relevant experience and as result strengthen the voice of women in the wider business community. As intermediary partners, such as Chambers of Commerce, often serve businessmen as well, this will also serve to engage men, important in ecosystem interventions targeting women's economic empowerment in order to make them effective and sustainable.

Another, more intensive know-how engagement available for women-led businesses is through business coaching. The Programme will provide business coaching through specially-trained local business advisers who support women-led SMEs in different areas of business development over a longer duration (up to one year).

Finally, mentoring is another effective tool the Programme will use to build know-how, tapping into existing local and international mentoring programmes as appropriate. A woman entrepreneur is matched with another, more experienced businessperson to accompany her as she takes her business to the next level. Mentoring programmes can be an incredibly effective tool to assist women in building their confidence and capacity to grow their businesses. The training, mentoring and knowledge-building could be particularly relevant for women entrepreneurs in the rural context, where women traditionally lack access to market information and networks. These relationships and networks often continue well beyond the life of the formal intervention.

Policy

(vi) Policy and advocacy activities to enable a more conducive business environment for the promotion of women entrepreneurs and the financial inclusion of women (We-Fi funding request: US\$ 1.2 million)

The Programme will raise awareness, enhance advocacy, and build capacity of critical state and non-state actors, to promote targeted regulatory and legal reforms that support women's entrepreneurship, **US\$ 1.2 million** in funding from We-Fi will support a range of activities, in particular:

- **Gender Responsive Investment Climate Assessments** (GRICA) will be conducted in each country (apart from Tajikistan)¹⁶ to identify and agree with relevant authorities on specific reforms to address the main challenges faced by women entrepreneurs at the country level. The challenges uncovered by the Assessments could be wide-ranging, from collateral requirements, availability of childcare facilities and services, legal barriers to women's participation in certain jobs and tasks, financial and/or legal literacy, etc.
- Legal and regulatory reform support to address specific bottlenecks identified in GRICA: under these activities, issues identified through the GRICA will be raised in appropriate fora, including in the Investment Councils, and appropriate reforms will be designed and supported by technical assistance. Examples of likely reforms include the removal of legal barriers against women participation in the economic life¹⁷, introduction of inclusive procurement, as well as investment climate related reforms.
- Advocacy and awareness raising activities to shift mind-sets and attitudes and create role models for women's entrepreneurship: awareness raising activities leveraging the visibility of the Programme and the We-Fi's objectives will be undertaken in partnership with other agencies which are currently present in the region to

address the limited (and in some cases negative) image of women involved in economic life, and especially in entrepreneurial activities. These activities will be coordinated with national women businesses associations and platforms and the relevant government bodies.

- **Capacity-building of government agencies on gender-supportive policy**. This will in particular take the form of development of Gender Responsive Regulatory Impact Assessment Tool and institutional mechanisms to integrate the reform processes with the Investment Council and other stakeholders.¹⁸ Co-development with relevant policy makers and training on the use of the tool will be an essential element of this sub-component.
- Cross Regional learning on government-led support to women-led SMEs to leverage experience from Kazakhstan, where a State Fund, the Entrepreneurship Development Fund 'DAMU', established by the Kazakhstani Government in 1997, has since 2010 been successfully implementing a range of tools to support SMEs, including concessional finance for SMEs, large-scale implementation of non-financial services such as training programs and consulting services targeting SMEs, and credit guarantees as collateral for bank loans. DAMU has also developed a data collection mechanism that ensures sex disaggregated data on its portfolios. In the context of this Programme, DAMU will share its relevant experience in supporting SME development, in particular women-led SMEs, with similar entities in the Kyrgyz Republic, Mongolia, Tajikistan and Uzbekistan.

C. Programme Beneficiaries

The primary beneficiaries of "Women of the Steppe" are women-led SMEs.

In order to design a relevant and effective program of activities, the EBRD has extensively consulted with the potential beneficiaries of the Programme. Most crucially, the EBRD conducted focus groups and conversations with women entrepreneurs in all four countries to better understand the challenges and the opportunities and priorities of women entrepreneurs in each country. In designing the Programme, the EBRD also leveraged its extensive network of regional offices and robust network of local stakeholders and relationships with the financial sector to ground-test ideas and approaches. These consultations and views from the four markets, helped to define an appropriate and effective mix of instruments to deliver real change in these economies.

Women entrepreneurs. The primary beneficiaries of the Programme will be women-led small and medium-sized enterprises, defined as:

- Enterprises where the overall operational management responsibility is held by a woman (or women)¹; or
- Enterprises where a woman (or women) holds overall operational management responsibility for the company, and a woman (or women) also owns all or part of the equity.

This definition seeks to encourage a focus on women as managers and those with real decision-making power within the business, recognising that management responsibility and ownership are not always held by the same individuals. The definition is operationalised with specific guidelines for each country on how 'women-led' can be ascertained and verified for different legal entities.

The Programme's definition is fully aligned with the European Union (EU)'s definition of SME. Women-led SMEs shall be considered as enterprises engaged in economic activity as fitting the above definition, with **fewer than 250 employees** and either with an **annual turnover not exceeding EUR 50 million (USD 58.7 million)** or with a **balance sheet value not exceeding EUR 43 million (USD 50.4 million)**. On an exceptional basis, beneficiary women-led enterprises may have **up to 499 employees**, recognizing that enterprises in the Central Asian region exhibit high levels of labour intensity, driven both by cheap labour and limited access to technologies. These enterprises would still fall within the EU definition in terms of turnover and asset size. The same eligibility criteria are applied across all components, ensuring a coherent focus on the same target group at the market level.

The EU definition of SMEs, as applied above, is aligned with the IFC's definition of a small and medium enterprise, looking at parameters of turnover (sales) and employee numbers. In terms of thresholds, the EU definition turnover threshold is broader (IFC threshold: up to US\$ 10 million; EU threshold: up to US\$ 58.7 million) and lower in terms of number of employees (IFC threshold definition up to 300; EU threshold: up to 250).

The Programme will also work with a range of intermediary beneficiaries to reach women entrepreneurs and to build a supportive entrepreneurial ecosystem. They are:

Financial institutions. The EBRD's selection criteria for the estimated 16 partner financial institutions, include, but are not limited to, (1) commitment to engaging with the needs of women-led SMEs as a segment, (2) creditworthiness, readiness and capacity to engage with the EBRD, (3) ability to mobilise internal resources and to allocate dedicated staff to this Programme, (4) integrity, (5) regional presence and (6) transparency. Financial institutions may include a broad range of providers, including (i) commercial banks ii) micro-finance institutions (MFIs) and (iii) leasing companies, registered and operating in the target countries. This enables the Programme to have a wide outreach and promote increasing intermediation within the financial sector, which in Central Asia lags behind international good practices. By also targeting microfinance institutions, the Programme will support the MFI sector in the region to better serve not only micro enterprises, but also the lower end of the SME segment, addressing the challenge of a 'missing middle' for women entrepreneurs, who graduate from microfinance but remain too small and/or unsophisticated for the banking sector and it will also enable the Programme to reach women in underserved rural and agricultural areas. In some countries such as Tajikistan, MFIs have evolved to become important systemic financial institutions with a considerable outreach to SMEs. Loans will be provided with terms and conditions consistent with the EBRD's standard policies and procedures.

Policy counterparts. The EBRD will work with a range of policy counterparts (described in section IV.B below) selected for their relevance, commitment to women empowerment, implementation capacity and transparency. The Programme will build their capacity for the long term and engage them actively in the Programme's implementation and evolution, ensuring responsiveness to women entrepreneurs' changing needs.

D. Theory of Change and Results Chain

The theory of change (illustrated in Figure 2 below) takes a multi-faceted and private-public sector approach to the most pressing constraints – access to finance, know-how, and policy constraints – affecting women entrepreneurs (described in section I). The Programme will create sustainable change to promote growth of women-led SMEs in the four target countries through an ecosystem approach, thereby delivering on the objectives of We-Fi to address both financial and non-financial constraints of underserved women-led SMEs operating in challenging environments. The Programme focuses on creating systemic change – a hallmark of the EBRD experience and way of working. The EBRD seeks to create inclusive market structures that produce better outcomes in a sustainable manner, hence the focus on working with formal financial institutions to unlock finance, with local consultants and networks to build know-how, and with national policymakers to improve the policy environment.

How the proposal addresses these constraints and contributes to We-Fi objectives: the theory of change seeks to achieve change at three levels: i) at the level of individual women entrepreneurs and their businesses; ii) at the level of financial institutions and the market, transforming the way banks approach this segment; and iii) at the macro level to improve the policy and regulatory environment.

EBRD seeks to contribute to **systemic change at the market and firm-level** that goes beyond the direct impact of the individual programme in each country through both its scale as well as the replicability of the changes. This will be achieved by first, removing structural barriers that women entrepreneurs find to grow and operate their businesses; second, demonstrating to banks that lending to this segment is commercially viable and overall, helping banks understand the financial needs of women-led businesses and assisting them to develop new products to serve them; third, building the confidence of women entrepreneurs in their ability to develop their businesses and their skills for doing so, and encouraging them to access finance via formal channels; and fourth, empowering women-led enterprises so that they become a more widespread feature of business culture, thereby providing role models and encouraging other women.

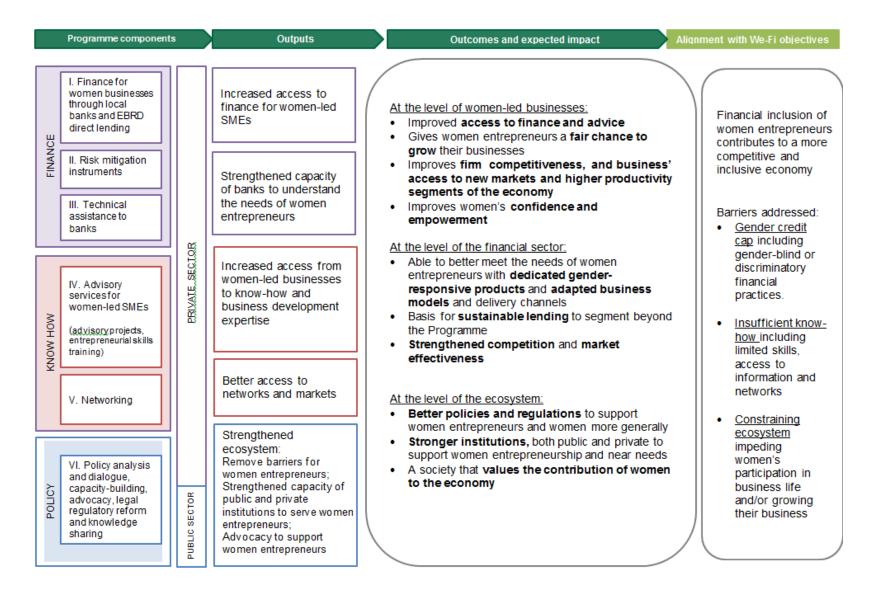
Addressing financial constraints faced by women-led SMEs through mobilization of funding from commercial institutions and strengthened capacity of the financial sector to serve women (WeFi Objective 1). The right level and type of finance and advice are essential for women-led SMEs to grow and be able to operate in higher-productivity, higher-value added sectors. Bank finance has been identified as a focus primarily because it is a financial instrument that has a broad reach and therefore potential to have a substantive impact in closing gender gaps in access to finance in

Central Asia. Lack of capital can tend to constrain women to low productivity sectors and severely limits their ability to move their business up the value chain and transition from micro to small and medium-sized businesses. The **risk mitigation instruments** incentivise lending to women entrepreneurs, which is often an untested segment. **Direct finance and co-financing of individual women-led SMEs** will be also essential in catalysing high-potential women-led SMEs. **Technical assistance** is a vital complement **for the local banks**, to help them understand the differentiated financial and non-financial needs that women-led businesses have, and assists banks in developing women's banking strategies which address those needs with targeted value propositions. An important element of the technical support to banks is also to define the business case through market analysis of the segment. This is expected to lead over time to a demonstration effect at the market level by showing that lending to the women segment is commercially viable so that lending continues to flow beyond the timeline of the We-fi. By engaging an estimated 16 banks, microfinance institutions and leasing companies, the Programme aims to provide a significant demonstration effect at the market level the financial sector in all countries.

Increasing the number and capacity of women-led SMEs to access markets through more women in entrepreneurship support programmes and firms showing increased sales or profits (We-Fi Objective 3). The access to know-how provides women SMEs with the tools and skills they need to innovate, attract finance and additional expertise, aligned with the We-Fi objective of also addressing crucial non-financial constraints of women-led SMEs. Women entrepreneurs have less access to - but express demand for - managerial and business capacity building. Training, mentoring and knowledge-building is particularly relevant for women entrepreneurs in a rural context. This component is designed to equalise that access with the expectation is that business skills development and networking will ultimately strengthen the businesses' internal functions, increase competitiveness and put businesses on to a sound path to growth. Engaging successful women entrepreneurs and businesswomen in networking, advocacy and awareness-raising activities to tell their stories can help build role models, as well as creating champions for the Programme and shift entrenched mindsets in the local market. Here, importantly, men must also be included in the debate and the conversation, with the aim of seeking attitude change with men also recognising the value that women's entrepreneurship brings. These activities overall serve as a vital complement to achieve sustainability, as the built capacity within SMEs and the relationships and networks created, will last beyond the lifetime of the Programme.

Addressing non-financial constraints faced by women-led SMEs through strengthened capacity of public and private sector institutions to serve the segments and reduced gender biases in laws and policies (We-Fi Objective 2). The policy component of the Programme will contribute to creating a supportive ecosystem for women entrepreneurship, including through regulatory and legal reforms. The Programme will use the methodology of the 'Gender Responsive Investment Climate Analysis', developed by the EBRD, to identify key investment climate bottlenecks affecting women-led SMEs in a given country and work with key stakeholders through policy dialogue, advocacy, capacity building and reform to address them, mainstreaming a gender-intelligent approach throughout entrepreneurship and economic policies. In that process, the Programme will leverage the role of Investment Councils to build capacity of key stakeholders in the **public and private sector** (including key policy makers as well as women business associations and platforms) and elicit reform in priority areas for women entrepreneurs in each of the countries. Public campaigns will address some of the more entrenched cultural and social norms that undermine the role that women are allowed to play in the economy and reinforce the strategies and actions plans adopted or to be adopted by local policy-makers towards women empowerment.

Figure 2.



E. Innovation and Lessons Learned

The Programme builds on identified **best practice**¹⁹ in promoting women's access to finance. These broadly define the most impactful initiatives as those that included several of the following components: (i) market research to assess the economic opportunity, (ii) customer segmentation to understand the financial products needed by women in business, (iii) innovative financial and non-financial products and services, (iv) unique delivery and outreach models, including marketing and branding strategies, (v) an organisational structure to support value proposition to women-led SMEs and (vi) gender-disaggregated data to support the business case for serving women-led SMEs.

These recommendations are reflected in the structure of the Programme, in addition to drawing on over two decades of EBRD's direct experience in providing advisory services to SMEs (over 20,000 across three continents) and in engaging with local banks to improve how they serve specific sub-segments. More specifically, the Programme in Central Asia will integrate the lessons learned from implementation of the **Women in Business Programmes** across 18 countries since 2014, during which EBRD has supported over 50,000 women entrepreneurs. Notably the experience in neighbouring countries – Kazakhstan as well as in Tajikistan, where a small pilot was launched in 2017 – were relevant in refining the approach for this proposal. We-Fi will present a unique opportunity for the EBRD to build on the track record of Kazakhstan and the pilot in Tajikistan to roll-out at scale and ambitious effort to dramatically improve the ecosystem for women's entrepreneurship in Central Asia – a challenging region with high-levels of poverty, weak institutions and an underdeveloped private sector.

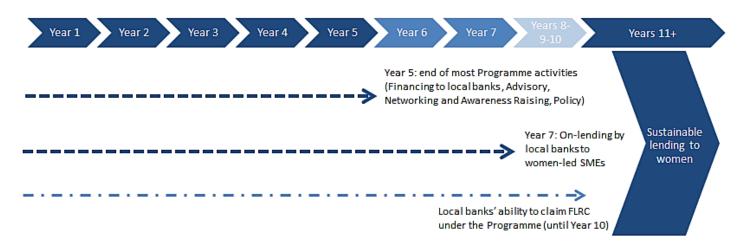
Lessons learned from the EBRD's experience include the importance of obtaining a **strong commitment from local banks** as prerequisite for the long-term success of a strategy that focuses on the women's market. EBRD carefully selects the local partner banks, ensuring leadership buy-in to push the agenda within the institution. The market assessments conducted in the target countries, commissioned by the EBRD in preparation of the Programme, gives the EBRD full confidence that there is buy-in for the Programme from all beneficiaries. Another important lesson is to **view women-led SMEs as a distinct business,** rather than a mere extension of the existing retail or commercial business. In this regard the offer to women requires a holistic and customer-centric value proposition, understanding their needs and priorities in their respective socio-economic and cultural settings. A further key ingredient for success lies in **tailoring support to each local bank and women entrepreneur** based on their specific requirements as well as integrating supply-side determinants of the gender credit gap and demand-side interventions.

IV. PROGRAMME IMPLEMENTATION

A. Institutional and Implementation Arrangements

As illustrated in the figure below, the Programme is designed to be implemented over a period of seven years, although it is anticipated that its deployment in each country will span over about five years, after which an impact evaluation will be conducted in Year 6. Only a few activities will take place after five years (such as some on-lending to sub-borrowers by late-joining local banks, which will be included into the Programme's results until the end of Year 7). Partner banks will be able to claim against the First Loss Risk Cover until the end of Year 10.

Figure 3.



Implementation of the We-Fi Programme will be the responsibility of the EBRD, ensuring a common overall approach to the management and monitoring of underlying activities while drawing on the expertise from across the EBRD in a multidisciplinary team.

The Programme Team is composed of staff from several departments at the EBRD: the Financial Institutions Business Group, the SME Finance and Development Group, the Gender & Economic Inclusion Team and the Communications Team. In addition, a dedicated Programme manager will be hired under the Programme to oversee the good implementation and ensure reporting and monitoring of the highest standards. The Programme Team, accountable for successful execution of the Programme, will meet on a regular basis to coordinate all Programme level activities, including monitoring progress against annual programme milestones and playing a leading role in collecting and sharing lessons learned, as well representing EBRD for institutional partnerships, promoting substantive high-level visibility and communication activities for the Programme. At the country level, staff at the seven EBRD Regional Offices across the four target countries, will lead on the day-to-day management of country-specific activities including liaising with partner banks, consultants and local policy stakeholders and delivering direct support activities with women-led SMEs.

More specifically, for the access to finance component (dedicated financing for women-led SMEs and risk mitigation instruments) the EBRD Financial Institutions (FI) Business Group will negotiate with local banks the dedicated financing and the risk mitigation instrument, supporting loan disbursement processes and monitoring transactional performance throughout the Programme. Partner banks will report on bi-annual basis on their portfolio of loans extended to women entrepreneurs with extensive details on these entrepreneurs such as their location, size of the business (turnover), size of employees, amount and tenor of the loans, etc. These data will enable a granular analysis of the profile of the beneficiaries which can be used, against other data, to measure the supply and demand for access to finance for women entrepreneurs in the respective country – feeding the policy makers and informing their Gender Strategies.

The EBRD will enter into a Consultancy Agreement with a team of consultants, for the purpose of implementing the **technical assistance support for the local banks** under the Programme. The team of consultants, selected in accordance with the EBRD Corporate Procurement Policy/EBRD Procurement Policies and Rules, will comprise experienced international and local experts. Under the supervision of the Financial Institutions team, the consultants will assess the current institutional capacity of all banks to determine a baseline, based on which support in the development of a Women's Banking Strategy roadmap will be provided in close coordination with the local banks' dedicated implementation team. Based on the agreed strategy and action plan, the Consultants will then support the internal capacity building, product development, design and adjustments of Management Information Systems (MIS) at the local banks. The consultants will also be involved in coordinating the Programme's overall marketing and responsible for ensuring cross-learning of participating partner banks within country and regionally. Co-financing and direct financing for womenled SMEs, and associated risk mitigation instruments, will be managed by the SME Finance & Development Group (SME F&D).

The EBRD's Advice for Small Businesses (ASB) team (within the SME Finance & Development Group) will be in charge of implementing and monitoring all activities under the access to know-how and networks components of the Programme. This team has dedicated staff based in the seven Resident Offices across the four target countries, enabling regional outreach and close engagement with beneficiaries. Advisory projects for women entrepreneurs are provided on a partial-grants basis and will require the beneficiaries to share a portion of the project's costs, to strengthen commitment to and ownership of the project. Training, mentoring and outreach activities engage expert trainers and local partners as appropriate. The local consultants engaged on advisory projects will be competitively selected and the final choice on consultant rests with the beneficiary SMEs. Projects with local consultants typically last four to six months and address a specific area, while projects with international advisers last 12-18 months and provide support across the business' operations, as required.

A sophisticated monitoring information system will capture full information about the beneficiaries of the activities - so that here again the granular information can inform on the uptake of the Programme. In addition, each advisory project is subject to an evaluation 12 months after completion, which measure the impact of the advice on the competitiveness of the women-led SME and its ability to attract finance or expend.

The EBRD has expertise in bringing the voice of the private sector together with public authorities for **policy engagement**. The Gender and Economic Inclusion (G&EI) team will design, support and implement the policy component, drawing from other relevant subject matter experts within the EBRD, such as staff from the Legal Transition and Local Currency Local Capital Markets teams as required, as well as its Country teams. Individual assignments may engage third party consultants. Specific policy actions will be implemented in close coordination with national stakeholders, including key Ministries, Central Banks and business intermediary institutions such as Business Associations and Chambers of Commerce. Consultants may be hired to deliver specific sub-projects within this component. The Programme has been discussed with key partners in each country and participation confirmed, as described in the next section. Similarly, DAMU, the Entrepreneurship Development Fund of Kazakhstan, has confirmed its interest to participate in experience-sharing and peer-learning activities with similar organisations in the region under the Programme.

The policy activities envisaged under the Programme will be undertaken in a broader context of EBRD activities, utilising already secured funds. These activities will serve to support the Programme's objectives and further widen its impact. For example, in the Kyrgyz Republic, the EBRD is leading on a broader initiative to assist the government in removing legal prohibitions from the labour legislation that currently preclude women from accessing a number of jobs, as well as policy dialogue focused on improving SMEs' participation in public procurement on the new national eProcurement system and a review of the shadow economy. In Tajikistan, of particular note is that the EBRD developed and launched a 'Gender Responsive Investment Climate Reform' a toolkit to build policy makers' capacity to formulate policies/reforms to support women entrepreneurship (as described in previous sections). In Mongolia, policy dialogue with the government will continue in particular in the area of regulatory and legislative frameworks related to leasing and development of non-banking financial institutions sector, often well-placed to serve women entrepreneurs (but for now very embryonic in all target countries except for microfinance institutions). Finally, complementary EBRD activities are also ongoing in all four countries relating to training and upskilling the consulting sector through training and consolidation support, from which the women entrepreneurs stand to benefit.

B. Role of the IP and the Role of Partners

The Programme will leverage strategic partnerships between EBRD and well-positioned international and nongovernmental institutions with a clear mandate and strong track record in promoting gender equality and women's economic empowerment in the target countries. EBRD will also leverage its wide network of partners in each of the four countries (see table below).

The preparation of market studies commissioned by the EBRD on the experience and needs of women entrepreneurs in the four target countries included close discussions with a wide range of stakeholders active in the area of women's economic empowerment in Central Asia and helped to define the key constraints and opportunities in the local context that the Programme subsequently responds to. This also formed the basis for defining concrete areas of collaboration under the Programme.

Partnerships have been agreed with **UN Women** in the Kyrgyz Republic and Tajikistan, **UNDP** and the Women's Committee in Uzbekistan, and the **Asia Foundation** in Mongolia. The proposed partnerships have been designed to play to the strengths of each partner and their well-established relationships with relevant policy counterparts in country. The terms of the partnership – in particular whether the partner will receive part of the We-Fi funding to implement the activities, remain to be defined. The intention is to leverage existing projects and play on-going relationships, towards a joint goal so financial relationship is not a primary purpose of the partnership (but could be a facilitator). At the global level, the EBRD collaborates with Global Banking Alliance for Women (GBA) to promote experience sharing between local banks.

UN Women: the EBRD and UN Women will collaborate in the policy related actions of this proposal in the Kyrgyz Republic and Tajikistan. EBRD's expertise in supporting commercial banks and women SMEs would complement very well UN Women's focus on advocacy on economic empowerment of women. In both countries, EBRD will leverage UN Women outreach and relationships to women's groups in awareness raising and advocacy activities in this proposal about women's engagement in economic life.

UNDP: In Uzbekistan, the EBRD will collaborate with UNDP and the **Women's Committee**, currently implementing a project empowering women to participate in public administration and socio-economic life. The EBRD-UNDP collaboration will leverage the relationships with women's groups and outreach mechanisms established under the UNDP program for advocacy and awareness raising activities about women entrepreneurship in this proposal.

Asia Foundation: In Mongolia, EBRD will partner with the Asia Foundation, which is actively promoting gender equality and women's empowerment with skills training, consultancy and incubation activities. The Asia Foundation's extensive access to women business networks will complement well the EBRD's engagement in the financial sector development. Moreover, the EBRD will build on its current engagement with the Ministry of Labour and Social Protection, which leads on implementing the National Programme on Gender Equality. The EBRD and Asia Foundation will continue to discuss with the National Committee on Gender Equality policy reform support for gender responsive policy making and public perception of women entrepreneurs.

Global Banking Alliance for Women (GBA): The EBRD also has a strong cooperation with the Global Banking Alliance for Women (GBA). Founded in 2000, the GBA is a global consortium of financial institutions dedicated to supporting banks with a wide range of services to help organizations design, implement and refine effective programmes for women. The EBRD is a member of the GBA and is active in sharing information with the network and promoting peer exchange through the GBA to its local banks under the Women in Business Programme. In November 2017, the EBRD and GBA hosted a joint event in EBRD headquarters in London, featuring presentations on the business proposition for financial institutions to have a dedicated women's programme as part of the GBA Masterclass.

	LOCAL STAKEHOLDERS										
Uzbekistan	Kyrgyz Republic	Mongolia	Tajikistan								
Investment Council Business Women Association Chambers of Commerce & Industry Women's Committee of	Investment Council Women Forum Kurak Roza Initiative Foundation State Entrepreneurship Fund	National Women Entrepreneurs Business Centre; National Chamber of Commerce and Industry (MNCCI)	Investment Council Women Entrepreneurship Task Force under the State Committee of Investment and State Property								
Uzbekistan (WCU) State Entrepreneurship Fund		Women Entrepreneurs Council (WEC) The Women Entrepreneur Mentors Club (WEMC) Credit Guarantee Fund	Management National Association of Businesswomen Credit Guarantee Fund								

In addition, activities and priorities will be coordinated with an extensive network of local stakeholders in each country, as set out in the table below.

C. Monitoring and Evaluation Plan and Timeline

The Programme timeline is provided below.

Milestones	Expected Dates		
Start of Programme implementation	1 July 2019		
Close of Programme's Access to Know How and Policy activities	30 June 2024		
Programme impact evaluation	First half of 2025		
End of Programme implementation	30 June 2026		
End of claim period for FLRC by partner banks / Programme End	30 June 2029		

Project Monitoring

The EBRD has robust project monitoring and evaluation systems embedded in its project operation cycle. For the proposed Programme, the EBRD Programme Team will be responsible for monitoring the overall Programme delivery, which will be reported upon on an annual basis. The Team will monitor the three distinctive Programme's components as described below:

- 1. For the access to finance component, following a local bank baseline assessment, data will be collected from local banks bi-annually on a number of variables to assess the composition of the women-led SME portfolio, including information by sub-groups of entrepreneurs (e.g. start-ups/first time clients), sector of activity, size of company, and geographical distribution. Information to measure progress on all the institutional indicators of the results framework (e.g. number of staff trained, changes in delivery mechanisms, changes in financial products, etc.) will also be collected from the Consultants.
- 2. Monitoring data for the Women SME advisory component will be collected through EBRD's dedicated Monitoring Information System in place for advisory projects. Each project will include an evaluation assessment carried out on one year after completion.
- 3. Progress on policy work will be monitored by the implementing teams supported by the Gender and Economic Inclusion team's specialists as per set outcomes and outputs indicators defiled for each policy intervention. They will be reported upon annually as per EBRD policy monitoring requirements.

Evidence-gathering for operational lessons will be done at three levels: (1) detailed analysis of Project Consultant reports providing data on banks' portfolios using the indicators in the results matrix, as well as banks' strategies and practices to advance a women's banking strategy; and (2) analysis of data gathered from women-led businesses supported under the advisory component of the programme in a number of performance variables; (3) EBRD internal Women in Business knowledge workshops with experts, consultants and EBRD staff to identify progress and operational lessons learned.

Programme Evaluation. An impact evaluation covering the entire Programme (all components and all countries) will be conducted by an external consultant after the completion of most of the Programme activities (i.e. after the end of Year 5). Dissemination of the findings of the evaluation among EBRD staff involved in the delivery, local banks, regulators, International Financial Institutions (IFI) and other stakeholders will be done through publication of knowledge products, delivery of presentations to financial institutions through marketing missions, and policy dialogue with government partners, as well as through the use of multi-stakeholders platforms. The methodology used for evaluating individual projects will be based on the OECD Development Assistance Committee (DAC) criteria of relevance, efficiency, effectiveness, impact and sustainability.

D. Sustainability

Sustainability is embedded in the Programme design all three levels: at the level of local banks and the banking sector, at the level of women-led SMEs and at the level of the wider enabling environment for women's entrepreneurship. The concept is an ambitious one, in that it aims to foster meaningful and lasting change to the space in which women-led SMEs operate in Central Asia.

At the level of partner banks and the wider financial sector in the four countries, the Programme will encourage partner banks to expand their lending operations through the introduction of financial products suitable for women-led SMEs that are not only commercially viable, scalable and replicable, creating strong demonstration cases in the local financial sector. Through the technical assistance, partner banks are supported in the identification of gender financing gaps and development of new products, processes and corporate practices to embed a women's strategy at all levels of management within the partner bank, ensuring ownership and commitment. Thus, the approach is expected to be sustained beyond the lifetime of the Programme, and to be followed by other financial institutions. Lending conditions under the Programme will be in line with international best practices and internal SME lending procedures of each partner bank.

At the level of women-led SMEs, increased access to know-how will equip women SMEs with the skills and knowledge needed for growing their businesses and result in their improved competitiveness and performance, upskilling and improved financial literacy, stronger business networks to exchange experience and ideas. These activities overall serve as a vital complement to achieve sustainability, as the built capacity within women entrepreneurs s and the relationships and networks created will last beyond the lifetime of the Programme. There is also significant value in creating local, regional and national champions among women entrepreneurs to tell their stories, as this can help build role models.

At the level of the wider enabling environment, the EBRD's core mandate of private sector focus and its unique presence in country with ability to influence the state and non-state actors are key to creating long lasting positive impact in the target countries' economies. Policy interventions under this Programme will be undertaken with the state authorities' informed understanding of the challenges at hand and their high-level commitment and ownership. The fact that this Programme targets four countries in Central Asia with similar historical paths from the Soviet Union era (or strong influence of the Soviet Union in the case of Mongolia) to economic reforms undertaken in the 90s-00s, presents an added value of cross regional learning and growth for the years to come. Throughout the Programme's duration, lessons from each country shall be shared amongst the peers – local banks, women SMEs and policy makers alike. Experience sharing by the Kazakhstan State guarantee fund (DAMU) will also contribute to this Central Asia peer learning. Finally, the Programme will promote women's entrepreneurship and more broadly women's participation in business and the wider economy through advocacy efforts to shift societal attitudes for the long term.

V.

KEY RISKS IDENTIFIED AND MITIGATION MEASURES

A. Risks Identified

Given the EBRD's long standing relationships and direct presence through its network of local offices in the target countries, as well as its experience in SME financing in the region, operational risks associated to the Programme are likely to be low. External economic and political risks are considered substantial due to an overreliance on commodities leading to potential for price volatility (particularly in Mongolia), while concentration of power in the hands of relatively few individuals within the governments of Tajikistan, Uzbekistan and, to a lesser extent, the Kyrgyz Republic has the potential to lead to a lack of commitment from policy makers to reform efforts if priorities shift. Further detail on these risks is provided in Annex 3.

B. Proposed Action Plan

The Programme builds on extensive EBRD experience and tried-and-tested methodologies that are continuously being refined. New and innovative elements will be introduced in staged approach and closely monitored and refined. Similarly, the EBRD will leverage its experience and direct presence in the region to mitigate operational and political risks, using

public/private fora such as Investment Councils to promote transparency and accountability for the Programme's activities. Advocacy and awareness-raising activities have also been included as an important and substantial activity under the Programme, to be undertaken with local and international partners in this area, to ensure an effective, relevant and sensitive approach is taken.

Fiduciary risks will be mitigated through the strict application of EBRD policies including in the areas of procurement, financial management, the uniform framework for preventing fraud and corruption, public information, integrity, and environmental and social safeguards. In addition to this, EBRD's Project Complain Mechanism, also applicable to activities funded under this Programme, offers a second layer of risk management to ensure that such activities will not have unintended impacts on final beneficiaries. The Project Complaint Mechanism provides an opportunity for an independent review of complaints from individuals and organisations concerning EBRD-financed projects which are alleged to have caused, or are likely to cause, environmental and/or social harm. Further detail on the risk mitigation actions that will be undertaken is provided in Annex 3.

VI. RESULTS FRAMEWORK

The Programme would be deployed against a comprehensive and robust results framework, incorporating eight of the twelve We-Fi core PDO indicators and including a comprehensive list of custom indicators to track progress against the Programme's objectives. More than 7,000 women will be reached in total. The Programme will engage about US\$ 114 million in finance for women-led SMEs, leveraging US\$ 80 million in funding provided by the EBRD, both directly to women-led SMEs and through partner banks, with an additional US\$ 34 million mobilised from partner financial institutions. In addition, following extensive training to both senior management and frontline staff, partner financial institutions will be well positioned to introduce new products and services tailored to the needs of the women-led SME segment in their market. More than 700 women entrepreneurs will also be supported directly, gaining the know-how they need to take their businesses further through training in key entrepreneurial skills, advisory services from local consultants and international advisers and mentoring and networking services. Finally, the Programme also contains a substantial policy and market outreach element, which plays a key role in building the environment for women entrepreneurs to change the market, permanently.

Table 1. Results Framework

Aggregate Indicator	Unit of measure	Baseline	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
Total number (cumulative) of women-owned/led SMEs financed by We-Fi program/project ²⁰	SMEs	0	450	925	1,325	3,025	4,000	4,125	4,200

Table 2. Results Framework and Monitoring (all results are to be achieved in IDA-eligible countries)

				Unit of					Cumulative Target	Values**		
Objectives	Outcomes	Outputs	Facility Results Indicators	Measure		YR 1	YR 2	YR3	YR 4	YR5	YR6	YR7
		Mobilization of at least USD 114	Indicator 1: Amount of non-We-Fi financing committed by We-Fi supported institutions to We-Fi supported activities.	USD mn	0	Total: 15.8 KGZ: 0.6 MNG: 6.2 TAJ: 1.0 UZB: 8.0	32.9 3.2 12.6 2.1 15.0	44.9 6.2 17.6 2.1 19.0	86.9 12.4 27.8 7.1 39.6	110.0 17.4 35.2 8.6 48.8	113.0 17.4 37.2 8.6 49.8	114.0 18.4 37.2 8.6 49.8
		million from commercial institutions and IFIs	Indicator 2: Amount of new financing given to women- owned/led SMEs by We-Fi supported institutions.	USD mn	0	Total: 24.6 KGZ: 2.8 MNG: 8.4 TAJ:3.2 UZB: 10.2	47.1 7.6 16.5 3.5 19.7	65.8 13.8 22.9 4.1 24.9	110.5 20.8 33.8 9.6 46.2	134.8 26.1 41.5 11.3 55.2	138.5 26.3 43.7 11.4 56.3	139.9 27.5 43.9 11.6 57.1
Address financial constraints faced by women- owned/led	Improved access to finance	Strengthened	Indicator 3: Number of financial service providers that have updated or implemented a) new screening procedures or b) financial products and services for women-owned/led SMEs.	Number	0	2	4	7	11	14	16	16
small and medium enterprises (SMEs)		capacity of public and private sector institutions to serve women-owned/led SMEs	Indicator 4: Number of financial sector institutions that have put in place a system for capturing and reporting data on women-owned/led SMEs.	Number	0	0	2	3	5	8	14	16
			Indicator 7: Number of rigorous impact evaluations commissioned by We-Fi supported institutions.	Number	0	0	0	0	0	1	1	1
	Improved enabling environment	Reduced gender biases in laws and policies	Indicator 9: Number of legal and regulatory reforms supported by We-Fi to remove constraints and support to women's entrepreneurship.	Number	0	Total 0 KGZ: 0 MNG: 0 TAJ: 0 UZB: 0	2 0 0 2 0	8 1 1 3 1	14 3 3 5 3	14 3 3 5 3	14 3 3 5 3	14 3 3 5 3
Increased number and capacity of women- owned/led SMEs to access markets	More women- owned/led SMEs	Increase in number of women- owned/led SMEs in entrepreneurship	Indicator 10: Number of women- owned/led SMEs in entrepreneurship support programs in We-Fi supported institutions.	Number	0	Total:143 KGZ: 28 MNG: 44 TJK :28 UZB: 43	286 56 87 56 87	430 85 130 84 131	573 113 174 112 174	716 141 217 141 217	716 141 217 141 217	716 141 217 141 217
	Improvements in firm performance	rm firms show	Indicator 11: Number of women- owned/led SMEs in entrepreneurship programs in We- FI served institutions that report increased sales or profits	Number of women- owned/led SMEs reporting sales increase (for advisory project beneficiaries only)	0	Total: n/a KGZ: n/a MNG: n/a TAJ: n/a UZB: n/a	24 6 6 6 6 6	48 12 12 12 12 12	72 18 18 18 18 18	96 24 24 24 24 24 24	120 30 30 30 30 30	120 (60% of total advisory projects) - - 30 30 30 30 30

	SME contribution to economic growth	Jobs created by women-owned/led SMEs	Indicator 12: Number of direct jobs, disaggregated by sex, created by women-owned/led SMEs	Number (for advisory project beneficiaries only)	0	Total: n/a KGZ: n/a MNG: n/a TAJ: n/a UZB: n/a	16 4 4 4 4 4 4 4	32 8 8 8 8 8	48 12 12 12 12 12	66 16 16 16 16	80 20 20 20 20	80 (approx. 40% of total advisory projects) 20 20 20 20 20
				Additional	custom in	dicators: inter	mediate result	5				
	<i>Result Indicator 1</i> ad know-how activ		omen reached by the Programme	Number	0	Total: 1,020 KGZ:128 MNG : 394 TAJ : 178 UZB : 320	2,061 356 587 331 787	3,030 535 980 459 1,056	5,298 913 1,574 737 2,074	6,841 1,291 2,067 941 2,592	6,966 1,291 2,117 941 2,642	7,041 1,341 2,117 941 2,642
Intermediate Result Indicator B: Volume of EBRD financing provided directly or indirectly for on-lending to women-led SMEs				USD mn	0	Total: 9.9 KGZ:0.3 MNG : 4.6 TAJ : 0.5 UZB : 4.5	19.2 1.6 7.3 1.3 9.0	25.2 3.6 9.3 1.3 11.0	60.2 8.2 17.9 5.3 28.8	80 12.2 24.6 6.3 36.9	80 12.2 24.6 6.3 36.9	80 12.2 24.6 6.3 36.9
Intermediate Result Indicator C: Number of women-owned/led SMEs accessing finance				Number of sub-loans	0	Total: 450 KGZ: 0 MNG: 250 TAJ: 50 UZB: 150	925 100 300 75 450	1,325 150 550 75 550	3,025 400 1,000 225 1,400	4,000 650 1,350 300 1,750	4,125 650 1,400 300 1,800	4,200 700 1,400 300 1,800
		D: Percentage of sub- SMEs by local banks	loans extended to first time	Percentage	0	At least 35%	At least 35%	At least 35%	At least 35%	At least 35%	At least 35%	At least 35%
Intermediate main urban c		E: Percentage of outs	tanding sub-loans outside of	Percentage	0	At least 30%	At least 30%	At least 30%	At least 30%	At least 30%	At least 30%	At least 30%
Intermediate Result Indicator F: Number of advisory services or business coaching projects undertaken with women-led SMEs				Number	0	Total: 41 KGZ:10 MNG:11 TAJ:10 UZB: 10	82 20 21 20 21	124 31 31 30 32	165 41 42 40 42	206 51 52 51 52	206 51 52 51 52	206 51 52 51 52
Intermediate Result Indicator G: Number of women improving entrepreneurial skills with the Programme's support (training and mentoring participants)			Number	0	Total: 104 KGZ:18 MNG:33 TAJ:18 UZB: 35	204 36 66 36 66	306 54 99 54 99	408 72 132 72 132	510 90 165 90 165	510 90 165 90 165	510 90 165 90 165	
advocacy/out content).	treach activities (s	seminars and network	entrepreneurs reached through ing events, digital learning	Number	0	Total: 425 KGZ: 100 MNG: 100 TJK: 100 UZB: 125	850 200 200 200 250	1,275 300 300 300 375	1,700 400 400 400 500	2,125 500 500 500 625	2,125 500 500 500 625	2,125 500 500 500 625
	Result Indicator a egulatory impact t	-	ons screened using gender	Number	0	Total: 5 KGZ: 0 MNG: 0 TJK: 5 UZB: 0	25 5 5 10 5	45 10 10 15 10	65 15 15 20 15	85 20 20 25 20	105 25 25 30 25	105 25 25 30 25

VII. ANNEXES

Annex 1: Implementing Partner Track Record

Established in 1991 following the fall of the Berlin Wall, EBRD's mandate is to foster the transition towards open-market economies and to promote private and entrepreneurial initiative. With 70 shareholders and operations in 38 economies across three continents, EBRD has a strong private sector approach and the ability to offer a package of investments, policy reform, and technical assistance, all under one roof. In 2016, EBRD updated its transition mandate, noting that a well-functioning market economy must be competitive, resilience, integrated, green, well-governed, and inclusive. Inclusion is thus one of the six transition qualities that drives all the EBRD activities has both a Gender strategy and an Economic Inclusion strategy, both approve by its Board of Directors.

The EBRD has established itself as one of the leading institutions providing finance and business advice to women-led businesses. Since launching the pioneer for this approach in Turkey in 2014, the EBRD has successfully rolled out programmes for Women in Business in 18 countries, tailoring the financing and advisory services to the local market conditions. More than €485 million (approximately US\$ 556 million) in total has been provided by the EBRD under these programmes, in addition to providing business advice, training, mentoring and network-building activities, reaching in total more than 50,000 women entrepreneurs. More than 30 financial institutions are active under these programmes, representing a network of committed banks and microfinance institutions that have introduced a dedicated offer for women entrepreneurs, largely unheard of in their markets.

The EBRD is the largest investor in the Central Asian region. The EBRD has been investing in Mongolia since 2006 and the rest of the region since 1992, and has built up an unmatched level of expertise in the region and the development of the private sector, driven by strong on the ground presence and close direct working relationships with key policy counterparts and stakeholders in SME development and women's economic empowerment. Further, the EBRD brings extensive experience in working with partner banks to develop their SME lending. The EBRD works with more than 200 locally-based banks and non-bank financial institutions, including microfinance, leasing, factoring and insurance companies, which together have a portfolio of over US\$ 10.6 billion. The EBRD is a signatory and active proponent of the Principles for Blended Concessional Finance for private sector projects and the Programme is accordingly designed using specific and clear governance processes related to the use of the concessional components. For example, all financing projects within the Programme will include an in-depth market assessment that will provide the specific context and nature of the externalities and financing barriers faced by women-led businesses in order to not distort the market. Similarly, the EBRD has been helping SMEs to engage with business advisory services for over twenty years and has undertaken more than 20,000 such projects, and responsible for the utilisation of over US\$ 450 million of donor funds from dozens of bilateral and multilateral donors as part of this effort. Under the Small Business Initiative, the EBRD seeks to support high potential, fast growth SMEs that provide a strong demonstration effect in

EBRD experience in promoting women's entrepreneurship in Central Asia: the Kazakhstan Women in Business programme and pilot in Tajikistan

Launched in February 2015 and supported through donor funds from the Government of Kazakhstan, the Kazakhstan Women in Business programme was the first support of its kind in the country for women. Demand in the financial sector proved high once banks and microfinance institutions understood the benefits of serving effectively women, and to date, the EBRD has provided over US\$ 50 million to over 20,000 women-led businesses through six local banks and microfinance institutions in the country. As well as support in product development and building the internal case for a Women's Strategy, these banks received a mix of half-day and one day seminars for front line staff, management and internal trainers in topics such as gender sensitisation, segmentation, gender responsive sales techniques, and the value of non-financial services. Hundreds of women have also been reached directly, through 131 advisory projects, 225+ women trained, 88 mentoring relationships and 712 women receiving basic diagnostic assessment.

In Tajikistan, the EBRD launched a Women in Business pilot in September 2017 to test the market in the face of a highly fragile financial sector. To date, the EBRD has provided US\$ 3.5 million to five financial institutions in the country and supported 48 women through advisory services and training, The Women in Business Seminar approach has proven very effective in the Tajikistan context, providing women entrepreneurs with a forum to discuss openly with banks their priorities and constraints, as well as deliver masterclasses in specific areas and sectors of interest and facilitate networking. Over 240 women have attended Seminars in Tajikistan so far.

their local market. Part of the "Blue Ribbon" club, this growing network of up to 150 SMEs across EBRD's region are supported to become standout champions for international-level standards in their local markets.

Annex 2: Cost and Financing Plan

All in US\$, million			
Programme Components and Other Categories	We-Fi Investment Required	Other sources	Budget Notes
I. Dedicated financing (through local banks and by EBRD directly, including mobilized private sector financing)	0	114.0	Implementing Partner (EBRD) and private sector (local banks) financing
II. Risk mitigation instruments (FLRC for partner banks and risk sharing)	10.5	0.5	Allocation of funds for risk mitigation instruments in support of EBRD financing with local banks. Funds are required to be secured and allocated on EBRD side before respective transactions can be signed.
II. Technical assistance to local banks	5.0	1.7	Budget for external Programme consultants for provision of technical assistance to local banks and the overall Programme support. Budget will cover consultancy services fees and reimbursable expenses, including Programme support logistics.
IV & V. Advisory Services for women-led SMEs & Networking and other opportunities	4.5	0.8	Advisory services to SMEs through local consultants (including subsidy payments) and international advisers (covering costs of travel and set daily rate for advisers), SME training, market outreach, visibility and dissemination (including online), engaging external consultants. Human resources expenditure including remuneration, travel and expenses of local staff and other operational expenditure (running costs including office consumables and utilities).
VI. Policy reform	1.2	0.0	Costs for Gender Responsive Investment Climate Review assessments, policy dialogue activities including regional state guarantee scheme learning activities led or managed by EBRD and its partners will be financed from the policy reform budget line.
Programme Visibility	0.3	0.0	The budget will support communication activities such as press activities, events, web and multimedia production (including videos showcasing best examples of successful projects and their impact on women in business), social media activities and campaigns, photography and publications.
Programme Evaluation	0.3	0.0	The budget will be used for engaging external consultants to conduct Programme evaluation.
IP Management Fee (5%)	1.1	0.0	The EBRD management fee is retained to cover the costs associated with establishment, management and administration of donor funds, in accordance with applicable policies of the EBRD, as well as to offset certain costs associated with the supervision and monitoring of, and the coordination function for all We-Fi funded activities through to completion.
Total WE-FI Grant	22.9		
EBRD and mobilised Finance		117.0	
TOTAL PROGRAMME VALUE	13	9.9	

Annex 3: We-Fi Programme Risk Template										
Risk Description	Rating		ng	Assessment	Response Measures					
	Prob abilit y	ct	all							
Programme Design and Implementation Arrangements Insufficient regeneses (interact from local banks										
 Insufficient response / interest from local banks and the target group (women-led enterprises) No or limited commitment from policy-makers and other partners for the proposed policy activities Inappropriate or ineffective Programme design, leading to lack of impact on women entrepreneurs Change in management, change in ownership, and/or lack of management response or commitment to advisory projects and/or mentoring and other activities 	Unlikely	Medium	Low	Given the EBRD's long standing relationships and presence as an investor, as well as its experience in SME financing in the region, operational risks associated to the Programme are likely to be low. The Programme builds on extensive EBRD experience and tried-and-tested methodologies that are continuously being refined. New and innovative elements will be introduced in staged approach and closely monitored and refined.	 Mitigate: Careful selection of the local banks, partners (including public sector partners) and client women entrepreneurs (for direct engagements) and close dialogue in advance will help ensure adequate commitment to achieving the Programme's objectives. An initial country assessment has already been commissioned by EBRD in all four countries, and EBRD's network of seven offices and direct engagements with women entrepreneurs have confirmed the relevance, effectiveness and potential impact of the Programme's design Rigorous selection of women entrepreneurs beneficiaries to ensure commitment, while the cost-sharing mechanism and the fact that grants are not paid until the consultants' final reports have been fully accepted by the client and by the EBRD team ensure quality of the advisory project. Active monitoring of interim results and external evaluation process will serve as safeguards to ensure the Programme achieves development outcomes. 					

Political, Social and Governance Risks				
 Insufficient sustained commitment from policy-makers in the four countries to implement reform/momentum for reform fails before impact has been achieved Entrenched social attitudes about the role of women in business External economic shocks, e.g. fall in Chinese demand for Mongolian commodities or remittances from Russia in the Kyrgyz Republic and Tajikistan Competition between bureaucratic and other vested interests to gain credit for the Programme and get control of related financial and other resources hinders implementation Governmental and non-governmental bodies lack institutional capacity to deliver complex projects and to deliver reforms needed to improve the investment climate Limited availability of demographic, economic and social data for Uzbekistan in particular 	Possible	Medium	The EBRD has a well-established direct presence in all four target countries, including through satellite offices in rural areas. As such, the EBRD is well-placed to respond swiftly to mitigate socio-political risks, should they arise. The current political situation in all four countries is stable, with commitment and openness to reform processes.	 eMitigate: The Bank engages with local authorities by providing policy advice, technical cooperation and assistance to build the capacity of both government institutions and banks, and advocate for key reform-agenda items that matter to business. Specifically, engagements with the public sector counterparts through mechanisms such as the Investment Councils will serve to improve accountability of the public sector in the face of the private sector with regards to women's economic empowerment. A flexible, opportunistic approach and fast mobilization capacity when working with the public sector on reform will ensure adequate commitment at the right time to move the process forwards. Advocacy and awareness-raising has been included as an important and substantial activity under the Programme, to play a role in raising the profile of women's entrepreneurship; close partnerships will be undertaken with local and international partners in this area, to ensure an effective, relevant and sensitive approach is taken.

Fiduciary Risks

 Mismanagement of local banks / corruption / integrity risks / Anti Money Laundering (AML)/Counter Terrorist Financing (CTF) risk Moral hazard with regards to the local banks' selection of loans arising from the knowledge of the FLRC Unsatisfactory performance of engaged consultants, lack of commitment to the Programme 	Unlikely	Substantial	Medium	and anti-money laundering and counter terrorist	 Mitigate: EBRD checks are mandatory for all new credit line projects including for existing and repeat partner banks. All transactions must be monitored for integrity risks throughout the life of the project. Cap of FLRC cover at 70% of any individual sub-loan ensures local banks remain incentivised to follow sound banking principles Technical Assistance provided to the local banks will be closely monitored by EBRD; EBRD maintains the right to cancel consultancy contracts at any time if necessary and reallocate the funds.
 Environment and Social Safeguards/Standards EBRD Environmental and Social safeguards are not appropriately applied and negative impacts on the intended beneficiaries and reputational harm to the EBRD and the We-Fi ensue Misuse of Programme funds to support enterprises employing forced or child labour, particularly in the cotton harvest in Uzbekistan and Tajikistan 	Unlikely	Medium	Low	applies safeguards at the project level and all local banks under the Programme will be required to comply with EBRD's Performance Requirements 2 (Labour and Working Conditions), 4 (Occupational Health and Safety) and 9 (Financial Intermediaries). Under PR9, financial intermediaries are delegated responsibility for putting in place an environmental and social assessment, risk management and monitoring system and are	 Transfer/share risk: Application and monitoring of the EBRD E&S policy throughout the implementation period of the project, including through spot checks carried out with local banks The EBRD Project Complaint Mechanism provides an opportunity for an independent review of complaints from individuals and organisations concerning EBRD-financed projects which are alleged to have caused, or are likely to cause, environmental and/or social harm. The Government of Uzbekistan has initiated active measures to address the issues of child labour in the cotton harvest, monitored not only by the authorities but also by the ILO and human rights activists. The EBRD actively engaged with civil society through its Civil Society Engagement Unit to ensure that civil society concerns are also raised at the operational level. The cotton harvest remains largely driven by state-owned enterprises, rather than private-sector SMEs which are the focus of this Programme.

End notes

³ The terms "women entrepreneurs", "women-led SMEs" and "women-led businesses" are used interchangeably to refer to eligible participants of the Programme.

⁴ UNFPA 2017. Breaking the silence for equality: 2017 National Study on Gender-based Violence in Mongolia

⁵ Human Rights Watch, 2017 <u>https://www.hrw.org/news/2017/05/10/kyrgyzstan-new-domestic-violence-law</u>

⁶ The Asia-Pacific Population Journal, Vol 32, No 2, December 2017. The United Nations Economic and Social Commission for Asia and the Pacific.

⁷ Uzbekistan, women's labour force participation fell from 61.7% in 2010 (compared to 73.7% for men) to 53.8% of women in 2017 (compared to 77.9% for men); Kyrgyz Republic shows a downward trend since 2006 (World Bank Findex 2017)

⁸ World Bank, Gender Equality Brief 2018, Europe and Central Asia.

⁹ Ziyadat was one of the focus group participants interviewed as part of the Kyrgyz Republic Market Study commissioned by EBRD in 2018.

¹⁰ EBRD Tajikistan GRICA

¹¹ The largest loan size reported in the microfinance sector in the Kyrgyz Republic EBRD market study for example was US\$ 1,430 (KGS 100,000)

¹² Global Findex 2017

¹³ National Statistical Office of Mongolia, 2018 data

¹⁴ See EBRD Transition Report 2018, https://2018.tr-ebrd.com/

¹⁵ The terms "partner banks" or "local banks" are used interchangeably and taken to include also microfinance institutions and non-bank financial institutions, such as leasing and factoring companies and insurance institutions.

¹⁶ A GRICA has already been conducted in Tajikistan under the pilot undertaken there; policy recommendations will therefore be followed up under the scope of this Programme.

¹⁷ In the Kyrgyz Republic, the EBRD is leading on a broader initiative to assist the government in removing legal prohibitions from the labour legislation that currently preclude women from accessing a number of jobs

¹⁸ In Tajikistan, EBRD developed a toolkit to build policy makers' capacity to formulate policies/reforms to support women entrepreneurship, and provided institutional support through on the job training to the Taskforce to Support Women Entrepreneurship (which comprises a number of public agencies and ministries as well as private sector operators).

¹⁹ To name a few: <u>Global best practices in banking for women-led SMEs</u>, Women's World Banking and EBRD (2014); <u>Promoting women's economic independence and entrepreneurship Good practices</u>, European Institute for Gender Equality (2015); <u>Financing women entrepreneurship: a global challenge, OECD</u>.

²⁰ Number of sub-loans is used as proxy for the number of women-led SMEs financed

¹ Refers to all IDA-eligible countries, including IDA-blend.

² Established in 1991 following the fall of the Berlin Wall, EBRD's mandate is to foster the transition towards open-market economies and to promote private and entrepreneurial initiative. With 70 shareholders and operations in 38 economies across three continents, EBRD has a strong private sector approach and the ability to offer investments, policy reform, and technical assistance, all under one roof.